



Compassion, Innovation, and Hope.

YOUTHDALE TREATMENT CENTRES

JOB OPPORTUNITY – UNIT MANAGER – Acute Support Unit (ASU)

Youthdale is seeking a full-time Unit Manager to provide operational oversight and leadership to the Acute Support Unit (ASU) at its Treatment Centre. This is an exciting yet challenging time to join the Youthdale team as we continue to respond to the COVID -19 pandemic while providing comprehensive, integrated mental health services to children and families.

Reporting to the Senior Director, In-Patient Services, Unit Managers ensures that Youthdale's values are reflected in the ongoing daily operation of the units to promote a therapeutic and effective milieu for clients and their families, and staff. The Unit Manager also ensures a consistent approach across the in-patient services and adherence to a high standard of program functioning, including health, safety and cleanliness, in line with agency policy and procedures and in accordance with the Ministries of Children, Community and Social Services and Health and Long-Term Care.

The ideal candidate must have demonstrated ability to work with multi-needs clients utilizing a goal-focused approach and possess excellent interpersonal, communication, leadership and organizational skills and be able to balance priorities and work flexibly.

Areas of Responsibilities

Clinical

- Use evidence-based best practices in the assessment, treatment planning and service delivery for clients, in partnership with families and professionals in the community.
- Support clients with transitions in and out of unit services.
- Identify and address any challenges or opportunities connected to the delivery of the in-patient services.

Operations & Administration

- Responsible for the day-to-day coordination and administration of the in-patient staff team and program, including:
 - Maintain knowledge of the overall day-to-day activity on the in-patient units.
 - Review the in-patient unit's staff schedule to ensure adequate coverage at all times.

Ongoing Support

- Provide ongoing support to in-patient staff and the units:
 - Maintain an overview of all clients on the in-patient units.
 - Provide leadership to the in-patient unit staff team to help implement all programming.
 - Provide direct individual supervision to Charge Staff and group supervision to all in-patient unit staff on a weekly basis, using agency development measures to facilitate improvement in individual performance and program outcomes

Policies & Procedures

- Responsible for monitoring the adherence to the agency's policies and procedures for the in-patient units and staff:
 - Facilitate the orientation of the policy and procedures manual to all new staff employed on the in-patient units.
 - Participate in the interviewing process for in-patient unit staff recruitment, selecting competent staff who can provide effective leadership, effective management and fulfil the required roles.

The full job description is available upon request.

Qualifications

- Degree or Diploma in the Social Sciences or related field.
- Minimum of five years of supervisory experience in a related field.
- Strong knowledge of the occurrence and range of child and youth mental health disorders and difficulties as well as of the social determinants of health, and the social consequences and risk factors associated with serious mental illness.
- Demonstrated ability to work with multi-needs clients utilizing a goal-focused approach.
- Expert knowledge of community-based resources, including mental health centres, addiction support services, health facilities, social agencies, etc.
- Strong interpersonal and communication skills with proven ability to establish positive partnerships and work as a lead member of a multidisciplinary team
- Strong ability to communicate verbally and to write clear concise reports and documentation.
- Ability to provide effective and supportive supervision to the residential staff team.
- Strong crisis management and conflict resolution skills to deal with contentious issues in a calm, collected manner.
- Willingness and ability to work on a flexible schedule, including emergency on- call as required.
- Advanced organizational and administrative skills.
- Basic computer skills.
- Proficiency in a second language would be an asset.

About Youthdale Treatment Centers

Youthdale (www.youthdale.ca) provides comprehensive, integrated mental health services to children and their families, connecting them with the right programs and services, both at Youthdale and in their communities. We meet the complex needs of children and youth with a team of highly skilled and dedicated psychiatrists, psychologists, neurologists and neuropsychologists, social workers, nurses, and child and youth workers.

Application

At Youthdale, we are committed to fostering an inclusive and accessible environment. We are dedicated to building a workforce that reflects the diversity of the community in which we live and serve. Youthdale is committed to providing accommodation in all parts of the hiring process. If you require an accommodation, we will work with you to meet your needs.

Please email your cover letter, together with an updated resume, to careers@youthdale.ca by October 30, 2020. Please insert *Unit Manager, ASU* in the subject line.